

# Computer Support Specialist (A+ Certification)

The Computer Support Specialist Program has been organized into two instructional tracks designed to meet the needs of students with various skill levels as they prepare for the two Computer Technology Industry Association (CompTia)A+ Certification exams.

**Track One:** Developed for students with little or no computer experience, students begin by learning computer basics, software applications, use of the internet and other certification exams. Students then progress to hands-on training in microcomputer configurations, installations, building, upgrading, repairing, troubleshooting, optimizing, modems, buses, CD-ROMs/DVDs, and other system components are included.

**Track Two:** This track was developed for students who have more experience with computers and who need additional instruction in order to prepare for industry certifications. While the same competencies are covered, it moves at a more rapid speed and begins with more advanced concepts. This track also provides students with hands-on training in microcomputer configurations, installations, building, upgrading, repairing, troubleshooting, optimizing, diagnosing and maintenance.

## Occupations in this Area

For state and national occupation information, visit:  
<http://online.onetcenter.org/find/> and enter the following O\*Net code(s):

- 15-1041.00 Computer Support Specialist

### COURSES & HOURS

**TRACK ONE:**

|  |      |
|--|------|
| KCMS 0116 Comp. Literacy Basics        | 168  |
| KCMS 0126 Hard/Software Basics         | 168  |
| KCMS 0290 Employment Workshop          | 0-10 |
| <b>Choose one to complete A+ exam:</b> |      |
| KCMS 0150 Help Desk Technician         | 168  |
| KCMS 0160 Bench Technician             | 168  |
| KCMS 0170 Remote/Mobile Tech.          | 168  |
| <b>Choose one additional:</b>          |      |
| KCMS 0205 Cooperative Internship       | 168  |
| KCMS 0210 Networking Tech.             | 168  |
| KCMS 0300 Conf. Windows Clients        | 168  |
| KCMS 0400 Linux Fundamentals           | 168  |

**Total Program Hours 675**

### COURSES & HOURS

**TRACK TWO:**

|  |      |
|--|------|
| KCMS 0135 Hard/Software Essen.         | 0-10 |
| KCMS 0290 Employment Workshop          | 168  |
| <b>Choose one to complete A+ exam:</b> |      |
| KCMS 0150 Help Desk Technician         | 168  |
| KCMS 0160 Bench Technician             | 168  |
| KCMS 0170 Remote/Mobile Tech.          | 168  |
| <b>Electives (choose two):</b>         |      |
| KCMS 0205 Cooperative Internship       | 168  |
| KCMS 0210 Networking Tech.             | 168  |
| KCMS 0300 Conf. Windows Clients        | 168  |
| KCMS 0400 Linux Fundamentals           | 168  |

**Total Program Hours 675**

QUICK FACTS

Location:  
Meadowbrook

Program Hours:  
675

Application Fee:  
\$40.00

Total Tuition:  
\$1,181.25

Total Lab Fee:  
\$80.00

Books/Supplies:  
\$470.00

Financial Aid:  
Pell, VA

Information current at time of